



PRESS RELEASE

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## OneDoc offers Swiss doctors their new video consultation module FREE of charge in response to COVID-19

In response to the situation caused by the pandemic of COVID-19, the Swiss startup OneDoc has urgently developed a **video consultation module** in collaboration with general practitioners and specialists, as well as medical groups, notably Magellan and Arsanté.

OneDoc offers this module **free of charge** to all of its health professionals partners in Switzerland until the end of the COVID-19 pandemic period, and at least until the end of May 2020.

*"For several weeks now, we have received **requests from doctors** to see their patients through video consultations rather than physically in their practices, in order to limit the spread of Covid-19 as much as possible. Therefore, it made sense for us to focus all our efforts into developing this new mode of consultation as soon as possible."* announces Arthur Germain, CEO and co-founder of OneDoc

OneDoc accelerated the development of its **video consultation module**, initially planned for summer 2020. *"Since the first cases announced on our territory, we have worked days and nights to be able to offer video consultation as soon as possible. The module is easy to use for practitioners and patients alike and works just as well on a mobile phone as on a computer."* explains Alexandre Curreli, CTO and co-founder of OneDoc. The installation of the doctors is done remotely with the OneDoc team. Health professionals can register on [info.onedoc.ch](http://info.onedoc.ch) or send an email to: [video-consultation@onedoc.ch](mailto:video-consultation@onedoc.ch)

This new video consultation solution has been tested with more than 20 health professionals in order to make the necessary adjustments to make it as ergonomic as possible. **Patients can make an appointment for a video consultation on the website [www.onedoc.ch](http://www.onedoc.ch). 10 minutes before the consultation, they receive a link by SMS and email to connect to the virtual consultation room, which the doctor will join for the consultation.** Information security is guaranteed - the video stream is transmitted directly between the doctor and the patient and does not go through OneDoc's servers.



*"It is a relief to have an additional solution to manage this exceptional COVID-19 situation"* added Christopher Chung, coordinator of the Acacia Medical Center and FMH general practitioner. *"We were able to progress rapidly with the OneDoc team in order to offer this new service to our patients. We have been partners of OneDoc and using the appointment booking module for more than two years now. "*

The video consultation is billed directly by the doctor as part of the legal TARMED tariff. It is recognized by all Swiss health insurances. A video consultation costs 50.- CHF on average. OneDoc does not gain anything on consultations.

### About OneDoc

OneDoc is the leader in online booking for medical appointments in Switzerland, with more than 1,600 health professionals partners. Founded in 2017 by two EPFL graduates: Arthur Germain - CEO and Alexandre Curreli - CTO, OneDoc aims to simplify the daily lives of healthcare professionals and patients in Switzerland. The company currently employs 15 people between Geneva and Zurich, and counts among its clients Medbase (Migros group), HUG, Arsanté, Magellan or Swiss Medical Networks.

OneDoc is supported by Innosuisse and GENILEM, and participated in the Kickstart accelerator in 2019. The software is developed exclusively in Switzerland, and hosted in several data centers in the confederation to guarantee high availability in compliance with the law on Data protection.

**Learn more about OneDoc:** [for patients](#) and [for healthcare professionals](#)

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